

Fostering successful aging through compassion and innovation

A publication of Bethesda Health Group, Inc. • Spring/Summer 2020

Thriving in These Challenging Times

No one reading this newsletter needs to be reminded that we are living in unprecedented times. Each of us has numerous challenges to overcome—and in the business of senior living care and services, keeping our residents and families healthy and safe with little interruption to daily routines is the ultimate goal.

From the outset of this pandemic, Bethesda has been following the recommendations of government agencies like CMS, CDC, and the Department of Health. This has resulted in the implementation of protocols, such as restrictive visitation and no communal dining or activities, at all of our communities.

Truth be told, we had challenges writing this issue due to all of the competing priorities related to COVID-19, and were forced continually to review the appropriateness of our content. Ultimately, however, we realized that the issue needed to be a celebration of what we and our residents and families have been able to achieve—and there is plenty to celebrate.

For example, you will see many of the creative ways that our team members have interacted with residents and coordinated



Barnes-Jewish Extended Care resident **Edward Boyd** and his daughters enjoy a safe, socially distant visit on opposite sides of the courtyard's fence.

unconventional activities to keep them engaged and happy. For more, please go to our Facebook pages—the links to these Facebook pages can be found on p. 8 of the newsletter.

You will read about a tremendous achievement for the organization, and a tremendous achievement by one of our patients, to make sure that he was able to go home.

Though you won't be able to witness any of the numerous Skype visits coordinated by our Life Enrichment and Activities staff members, trust us when we say that hundreds have been conducted between family members and loved ones throughout our communities.

To our residents and families—we thank you for your adherence to our policies, and allowing us to do what we need to do to keep you safe.

Sincerely,

The Employees of Bethesda 🔳

www.BethesdaHealth.org

BETHESDA

Board of Directors John W. Rowe*

Chairman

Kevin J. Klingler Vice Chairman

Joseph J. Brinker President and CEO

Jackie Yoon *Treasurer*

Gary L. Mayes Secretary

James H. Esther, M.D. Philip A. Hutchison J. Michael Keller J. Dale Meier Susan G. Moore Mark W. Reifsteck Colleen M. Wasinger

Advisory Board

Robert S. Barrett R. Kenneth Bass Georae W. Clements, Jr. Nicholas B. Clifford Thomas R. Collins* David M. Culver* J. Curtis Engler David L. Fleisher* Franc E. Flotron Earle H. Harbison, Jr. Juanita H. Hinshaw* Patricia P. Kapsar Ruth A. Kohl Peter B. Krombach Sally S. Lilly Richard C. Mueller, Jr. Fred H. Perabo Alphonse D. Poelker Catherine M. Reiss James F. Sertl, M.D. Jacqueline R. Shillington Joan S. Whitford Stephen W. Woodard

Bethesda Health Group Foundation

Pamela E. Dempski Corporate Vice President (314) 800-1981

Care Coordinators

Laura Bernstetter Sheila Longsden Julie Poelker (314) 963-2200

*Former Board Chairman

Management Committee and Corporate Administration

Joseph J. Brinker, President and Chief Executive Officer Roger T. Byrne, Executive Vice President and Chief Financial Officer Katherine E. Joslin, Senior Vice President, Human Resources Kiel S. Peregrin, Senior Vice President, Operations Nathan D. Darling, Corporate Vice President, Strategy and Business Development Pamela E. Dempski, Corporate Vice President and Director of Fund Development Michelle M. Glass, Corporate Vice President, Senior Living and In-Home Services Kevin L. Curry, Vice President and Corporate Compliance Officer Jeffrey R. Waldman, Vice President and Director of Marketing

Skilled Nursing Care/Rehab & Therapy

Bethesda Dilworth

9645 Big Bend Boulevard Oakland, MO 63122, (314) 968-5460 Mark Jeffries, V.P. and Administrator Mary Goodwin, Admissions Counselor Lori VanCardo, Admissions Counselor

Bethesda Meadow

322 Old State Road Ellisville, MO 63021, (636) 227-3431 Wade Hachman, Administrator Susan LeBar, Admissions Counselor

Bethesda Southgate

5943 Telegraph Road Oakville, MO 63129, (314) 846-2000 Jennifer Popp, Administrator Sarita Weldon, Senior Admissions Counselor

Alton Memorial Rehab & Therapy

1251 College Ave. Alton, IL 62002, (618) 463-7330 Daniel Vogel, Administrator Hazel Morgan, Referral Coordinator

Christian Extended Care & Rehabilitation

11160 Village North Dr. St. Louis, MO 63136, (314) 355-8010 Renee Cwiklowski, Administrator Kate Smith, Director of Nursing

Barnes-Jewish Extended Care

401 Corporate Park Dr. Clayton, MO 63105, (314) 725-7447 Candice Brown, V.P. and Administrator Brittany Minnich, Admissions Counselor

Assisted Living

Bethesda Hawthorne Place

1111 Berry Road St. Louis, MO 63122, (314) 853-2551 Lisa Reynolds, Executive Director Lea Ann Coates, Residency Counselor

Home and Community Based Services Michelle Glass, Corporate Vice President

Bethesda Hospice Care (314) 446-0623, Denise O'Malley, Director

Bethesda Senior Support Solutions (Formerly Bethesda Private Duty) (314) 963-2200, Kristen Daniels, Director

Bethesda Rehab & Therapy Centers (Short-Stay Medicare Rehabilitation) (314) 277-9959 Thomas Miskle, Executive Director

Senior Independent Living Robyn Duffey-Rogers, Sales Director

Bethesda Barclay House

230 South Brentwood Boulevard Clayton, MO 63105, (314) 725-1000 Barbara Jackson, General Manager Jerry Ahillen, Sales Counselor

Bethesda Gardens

420 South Kirkwood Road Kirkwood, MO 63122, (314) 965-8100 Kristyn Koehler, General Manager Sarah Zimmerman, Sales Counselor

Bethesda Orchard

21 North Old Orchard Avenue Webster Groves, MO 63119, (314) 963-2100 Todd Meury, General Manager Eloise Capelle, Sales Counselor

Bethesda Terrace

2535 Oakmont Terrace Drive Oakville, MO 63129, (314) 846-6400 Andrea Snyder, Senior General Manager Marie Bartels, Sales Counselor

The Oaks at Bethesda

Big Bend & Berry Road Oakland, MO 63122, (314) 372-5839 Kristyn Koehler, General Manager Sarah Zimmerman, Sales Counselor

Village North Retirement Community

11160 Village North Dr. St. Louis, MO 63136, (314) 355-8010 Felinna Love, General Manager

Charless Village

5943 Telegraph Road St. Louis, MO 63129, (314) 606-9891 Jennifer Popp, Administrator Lea Ann Coates, Residency Counselor

St. Andrews & Bethesda Home Health

(314) 218-2600, Denise O'Malley, Director Care Management (314) 963-2212, Kristen Daniels, Director

Meals on Wheels Kirkwood/Webster (314) 968-5460 Oakville (314) 892-1124

Women's Board

Laura Baumstark Jean M. Bouchard Antoinette C. Breihan Susan M. Brinker Sharon Burkhardt, Membership Lisa Calliott Barbara B. Clements Ruth Ann Cranston Sondra Ellis Susan Faaan Jackie Frerichs Margaret Ganyard Michelle M. Glass Alicia Gonzalez Margaret Goode Michele Hachman Dorothy Hanpeter Suzanne S. Harbison Marilyn L. Harrington Angelina Harris Angeline Heumann Juanita H. Hinshaw* Joan M. Howarth Christy F. James Maud Jeantv Katherine E. Joslin Patricia P. Kapsar, President Mary Kirschman Babs Kolkmeier Sally S. Lilly Susan E. Logie Kathy Lupo Jane Mahan Susan Martin Ann C. McCandless Connie McManus Lydia Meier Stephany Mendelsohn Lisa Mever Susan Moore Dessa Morrow Susan Oberkrom Gail O'Brien Nancy S. O'Brien Julie Okenfuss Deni O'Mallev Julie R. Poelker, Treasurer Ann Reed Juliette Reed Marion Reeve Mary Ann Reifschneider Virginia R. Rowe Mary M. Sertl Jacaueline R. Shillinaton Martha Sivier Frances B. Stuhl Judy Thielker Joan Tieman Joyce Ulrich Zena Utrecht Sue I. Voorhees Georgee Waldman Susan E. Webster Joan S. Whitford Louise Wilson Gloria Wotka Jackie Yoon

Bethesda Named One of the "Best Places to Work in St. Louis

It is an achievement not to be taken lightly.

More than 200 companies and organizations throughout the St. Louis area participated in the annual "Best Places to Work" competition, sponsored by Quantum Workplace and the St. Louis Business Journal, Of those, only 75 were named finalists.

One of those finalists—Bethesda Health Group.

"What makes this achievement so meaningful is that the judges base their decisions solely on the responses provided from employees," said Joe Brinker, President and CEO. "In addition, we had to have a large number of employees respond to the survey just to be considered for the award."

The survey was distributed by Quantum Workplace directly to all full-time and part-time employees, and all survey responses were kept anonymous.

Due to the size of our organization, Bethesda was placed in the "Giant" category, and of all of the submissions, only four finalists were named in this category-Commerce Bank, Maritz, St. Luke's Hospital and Bethesda.



To be considered for a finalist in this category, at least 15% of all employees needed to complete and return their surveys. More than 27% of all Bethesda employees completed and returned their surveys.

The winners were announced at a breakfast ceremony on March 12. Though Bethesda was not selected as a category winner, we can take pride in knowing that we are one of the Best Places to Work in St. Louis!

Hutchison, Wasinger, Join Bethesda Board; Klingler, Yoon Accept Executive Board Positions



Kevin Klingler





Phil Hutchison



Colleen Wasinger

Colleen Wasinger and Phil

Hutchison have been elected to join and re-join, respectively, the Bethesda Board of Directors. Phil is the retired Senior Vice President of Human Resources, Emerson Electric. Colleen is an attorney, and a former member of the St. Louis County Council. She currently is a member of the St. Louis County Charter Commission.

In addition, Kevin Klingler and Jackie Yoon have been elected Vice Chair and Treasurer of the Board, respectively. Kevin, the

former Treasurer of the Bethesda Board, is the former President-Pharmaceutical Services, Biomedical Systems Corp. Jackie is the former President, St. Louis Market, Bank of America.

In addition to Phil, Colleen, Kevin and Jackie, the 2020 Bethesda Board is comprised of John Rowe, Chairman; Gary Mayes, Secretary; Joe Brinker, President & CEO; and members Dr. James Esther; Mike Keller; Dale Meier: Susan Moore: and Mark Reifsteck.

BETHESDA

Ken and Garie Perry Endow New Readiness Fund

Since the onset of the Coronavirus earlier this year, using personal protective equipment (PPE) like masks and gloves, and sanifizing chemicals and equipment are among the ways we are keeping staff and



residents safe. As the pandemic continues, however, we anticipate said. Contributions will prepare our supply of PPE items and medical equipment to dwindle.

In response, Ken and Garie Perry, residents living at Bethesda Gardens, aenerously established an endowment with a gift of \$50,000 that will help Bethesda be prepared for any crisis or emergency. The "Ken and Garie Perry Readiness Fund" will be used to purchase lifesaving PPE items or emergency medical supplies and equipment to help keep Bethesda seniors safe.

"We have seen what the pandemic has done to all of our lives, and we just think a fund like this is very much needed," Ken Bethesda for crises like COVID-19, as well as other emergencies that could strike our communities.

Ken and Garie challenge their friends and family to help grow the endowment, to help ensure that Bethesda has the resources to continue providing residents with a safe place to live with quality services.

To donate, please go to https://www.bethesdahealth. org/giving-to-bethesda/donatetoday and click "Ken and Garie Perry Readiness Fund" under Gift Designation.

Mask Donations Helping Residents and Staff

The coronavirus has caused a need that those who live and work at Bethesda never thought they would be required to wear on a regular basis—a mask.

However, the benefits of wearing masks to try to control the spread of the virus is well documented, leaving Bethesda, like many businesses and organizations, wondering the same questionhow are we going to get enough masks for all who need them?

The Bethesda Health Group Foundation put the word out, and volunteers ranging from current residents to family members to the general public responded by donating homemade masks.

Linda Goldstein, whose parents lived at Bethesda Gardens and Dilworth, is among those who

have sewn masks to donate to Bethesda. "My parents received such great care at Bethesda, and when I heard about the need for masks, I knew it was something I wanted to do," Linda said,

While fabric-made masks may not be considered true Personal Protective Equipment, those made following certain specifications allowing for extra protection are being used by residents and some Bethesda employees. Guidelines for those masks are detailed on the Bethesda website: https:// www.bethesdahealth.org/ blog/2020/04/20/bethesdaneeds-your-help-with-facemasks-donations/

In addition, Bethesda is a beneficiary of the Greater St. Louis 1 Million Mask Drive,



Linda Goldstein, a family member of former Bethesda Gardens and Bethesda Dilworth residents, is among those donating masks to Bethesda.

a volunteer effort for providing area healthcare workers with emergency fabric facemasks: (https://greaterstlmask.wixsite. com/greaterstlmaskdrive).

As of May 15, Bethesda had received more than 3,000 donated masks. Thank you to all who donated!

Bethesda's Respiratory Therapy Program Saves Lives

All **Bobby Davis** wanted to do was go home. He just wasn't certain that it would actually happen.

Bobby's challenge was immense. In December 2019, he underwent open heart surgery after suffering a heart attack that left him in a 40-day coma. When Bobby awoke and was brought to Barnes-Jewish Extended Care for rehab and therapy, he couldn't walk or talk. His heart rate was 132 (average is 60-100), and his respiratory rate was 30 (average is 16).

However, Bobby's goal was to go home, and the Barnes-Jewish Extended Care team was committed to helping him. The key to his recovery was going to be his commitment to his therapy, especially the respiratory therapy exercises that were going to help him clear his lungs and strengthen his breathing.

Unlike most senior organizations, Bethesda's six skilled nursing communities provide respiratory therapy to its rehab patients seven days a week, performed by licensed respiratory therapists. The expertise of the therapists and the frequency of the program proved extremely beneficial for Bobby, who used a spirometer twice a day, seven days a week for six weeks to eliminate the sputum that had built up in his lungs.

"Bobby's commitment was tremendous," said **Tracy Dill**, RT, who was Bobby's primary respiratory therapist. "He has been extremely compliant, and his willingness to work hard is what made it so much easier for us to care for him and help him get better."

When Bobby first started his therapy, he felt a panic attack coming on when his oxygen was taken from him. "Now, after all this time, oxygen doesn't mean that much to me," he said.

A little over two months after arriving at Barnes-Jewish Extended Care, Bobby was discharged and was able to



Under the watchful eye of Respiratory Therapist **Tracy Dill**, **Bobby Davis** participates in one of the breathing exercises that helped him to eventually return home after nearly two months of therapy at Barnes-Jewish Extended Care.

return to his home. His goal was achieved.

"It was the hard work with his breathing exercises that allowed him to recover and go home," Tracy said. "We are all very proud of him, and are thrilled he was able to make it home."

For more information about the respiratory therapy program at Bethesda, please contact Dawn at drsmiddy@ bethesdahealth.org.

"Winter Olympics" Fun!

Prior to the pandemic, residents and staff from five Bethesda communities competed in games including a "snowball" toss and catch, hockey shoot, tabletop curling, and turning a staff member into a "snowman" by wrapping them in crepe paper and placing a hat, carrot nose and buttons on them. Gold, silver and bronze medals were awarded to the winners, and Bethesda Hawthorne Place was named the overall champion. A silly and wonderful time was had by all!





Life at Bethesda—even during a Pandemic!

At Bethesda, residents and staff know how to make the best of a bad situation! Here is just a sampling of the creativity used to celebrate life and good health—from six feet away, of course!

If you would like to see more examples, please visit the Bethesda Facebook pages listed on page 8.

























Did You Know...

... that a Virtual Grief Support group has been started by Hospice Care? Tuesdays at 1 p.m. For more info, contact Leslie at 314-375-7025 or **Ilschaeffer@bethesdahealth.org**.

... that the Bethesda Respite Care program can provide you with a well-earned rest while providing your senior loved one with socialization and daily activities?

... that the 2019 Annual Report is available? Contact jrwaldman@bethesdahealth to get a hard copy, or access the report on-line at https://www. bethesdahealth.org/wp-content/ uploads/2020/02/2019-Bethesda-Report-FINAL.pdf



1630 Des Peres Road, Suite 290 St. Louis, Missouri 63131 (314) 800-1900 www.BethesdaHealth.org

Connect with us:



Change service requested

Non-Profit Organization U.S. Postage PAID St. Louis, MO Permit No. 1617

Social Media Platforms Provide Numerous Resources for Loved Ones

These unconventional times are causing many of us to use social media more than ever to keep up with our senior loved ones. Bethesda keeps working to make sure our social media platforms are updated and are providing you both with images of loved ones and news you can use.

For those interested in "following Bethesda," we are active in many social media platforms:

f

www.facebook.com/BethesdaHealthGroup

twitter.com/BethesdaHealth

You Tube www.youtube.com/user/BethesdaHealth

Linked in www.linkedin.com/company/bethesda-health-group/

In many cas own Facebo

In many cases, a community has its own Facebook page. Here are the links to those pages:

www.facebook.com/BethesdaDilworth www.facebook.com/BethesdaMeadow www.facebook.com/BethesdaSouthgate www.facebook.com/BarnesJewishExtendedCare www.facebook.com/ChristianExtendedCareRehab www.facebook.com/ChristianExtendedCareRehab www.facebook.com/AltonMemorialRehabTherapy www.facebook.com/BethesdaHawthornePlace www.facebook.com/VillageNorthRetirement www.facebook.com/BethesdaRetirementLiving (for all retirement communities except Village North)

We publish 2-3 blogs per week on a variety of senior-related topics. Please access our blog library by going to www.Bethesdahealth.org/blog/.

Thank you for your continued interest in Bethesda, and please "Like," "Follow" and "Share" the posts on our social media platforms!